Citizen Compliment/ Complaint Form

We, the Forest Hill Police Department, are committed to providing the highest quality of police services by empowering our members and the community to work in partnership with the goal of improving the quality of life within Forest Hill, while at the same time maintaining respect for individual rights and human dignity.

Our goal is to ensure that our employees are guided by the principles that every individual has infinite dignity and worth, and must show respect for the citizens we serve and for the men and women of the Department.

A citizen compliment or complaint, and its subsequent investigation, causes the police to examine the service that we provide to our community and to make necessary improvements in the way we provide those services.

Each complaint will be investigated and appropriate follow up actions taken. You will be informed of the results of the investigation initiated by your complaint.

If you have a complaint or you would like to compliment an employee, you can fill out this form and either mail it or drop it off at the Office of Internal Affairs. Please call (817) 531-5250 if you have questions or need assistance filling out the form.

Any citizen can file a complaint on the actions of employees of the Forest Hill Police Department

Thank you for taking your time to let us know how the Forest Hill Police Department can better improve the service we provide to the community. Community policing depends on a working partnership between the police and the citizens we serve. We would rather not get to know our citizens as crime victims or complainants, but when problems arise it is our goal to resolve the issue quickly, competently, and professionally.

Forest Hill Police Department
3336 Horton Road
Forest Hill, Texas 76119
(817) 531-5250 Office
(817) 531-5269 Fax

For further assistance
Office of Internal Affairs
(817) 531-5250

Email Us At
complaints@foresthilltx.org
compliments@foresthilltx.org

To Serve and Protect with Honor and Respect
(Circle One)

Citizen Compliment   Citizen Complaint

Instructions:
1. Fill out the form completely. Please print or type legibly. For TTY/TDD: (817)531-5250
2. Submit/Mail the form to the Office of Internal Affairs
3. You will be contacted for a follow-up interview
4. Attach additional sheets as needed.

Name: __________________________
Date of Birth: __________________
Home Phone: _____________________
Work Phone: _____________________
Email: __________________________
Street Address: __________________
City: ________ State: ___ Zip Code: __________

Location or address where incident occurred:
____________________________________________
Date of Incident: __________________
Time of Incident: __________________
Incident # (if known): __________________
Witness Name: _________________________
Witness Phone: _________________________
Witness Address:
__________________________________________________________________________
City: ________ State: ___ Zip: __________

Name of Officer(s) involved:
_________________________ ID#________
_________________________ ID#________
_________________________ ID#________
_________________________ ID#________

Describe what happened:
__________________________________________________________________________
__________________________________________________________________________
__________________________________________________________________________
__________________________________________________________________________
__________________________________________________________________________

What did the officer(s) do?
__________________________________________________________________________
__________________________________________________________________________
__________________________________________________________________________
__________________________________________________________________________
__________________________________________________________________________
__________________________________________________________________________
__________________________________________________________________________

Sworn to or affirmed as the facts by my undersigned signature:
__________________________________________________________________________

Signature __________________________
Date __________________________
Print __________________________