

Citizen Compliment/ Complaint Form

We, the Forest Hill Police Department, are committed to providing the highest quality of police services by empowering our members and the community to work in partnership with the goal of improving the quality of life within Forest Hill, while at the same time maintaining respect for individual rights and human dignity.

Our goal is to ensure that our employees are guided by the principles that every individual has infinite dignity and worth, and must show respect for the citizens we serve and for the men and women of the Department.

A citizen compliment or complaint, and its subsequent investigation, causes the police to examine the service that we provide to our community and to make necessary improvements in the way we provide those services.

Each complaint will be investigated and appropriate follow up actions taken. You will be informed of the results of the investigation initiated by your complaint.

If you have a complaint or you would like to compliment an employee, you can fill out this form and either mail it or drop it off at the Office of Internal Affairs. Please call (817) 531-5250 if you have questions or need assistance filling out the form.

Any citizen can file a complaint on the actions of employees of the Forest Hill Police Department

Thank you for taking your time to let us know how the Forest Hill Police Department can better improve the service we provide to the community. Community policing depends on a working partnership between the police and the citizens we serve. We would rather not get to know our citizens as crime victims or complainants, but when problems arise it is our goal to resolve the issue quickly, competently, and professionally.

Forest Hill Police Department

3336 Horton Road

Forest Hill, Texas 76119

(817) 531-5250 Office

(817) 531-5269 Fax

For further assistance

Office of Internal Affairs

(817) 531-5250

Email Us At

complaints@foresthilltx.org

compliments@foresthilltx.org

Citizen Compliment & Complaint Form



To Serve and Protect with Honor and Respect

(Circle One)

Citizen Compliment

Citizen Complaint

Instructions:

1. Fill out the form completely. Please print or type legibly.
For TTY/TDD: (817)531-5250
2. Submit/Mail the form to the Office of Internal Affairs
3. You will be contacted for a follow-up interview
4. Attach additional sheets as needed.

Name: _____

Date of Birth: _____

Home Phone: _____

Work Phone: _____

Email: _____

Street Address:

City: _____ State: ____ Zip Code: _____

Location or address where incident occurred:

Date of Incident: _____

Time of Incident: _____

Incident # (if known): _____

Witness Name: _____

Witness Phone: _____

Witness Address:

City: _____ State: ____ Zip: _____

Name of Officer(s) involved:

_____ ID# _____

_____ ID# _____

_____ ID# _____

_____ ID# _____

Describe what happened:

What did the officer(s) do?

Sworn to or affirmed as the facts by my undersigned signature:

Signature

Date

Print